Hey, My HealtheVet
YOU'RE IN GOOD COMPANY!

Who uses My HealtheVet?

- 97% Female Veterans
- 93% Male Veterans
- 66% Have a degree or some college

MILITARY PERIOD OF SERVICE

- Vietnam War 66%
- Peacetime Service 20%
- Desert Storm 13%
- Global War on Terror 7%
- Korean War 6%
- World War II 2%
- Has your health care management improved?
  - Agree: 43%
  - Strongly Agree: 26%
  - Not sure: 19%
  - Strongly Disagree: 7%
  - Disagree: 5%

Most popular pharmacy tools

- Refill a prescription: 55%
- Track prescription delivery: 27%
- View medication history: 28%

Veterans also log on to My HealtheVet to

- View lab or test results: 15%
- Use Secure Messaging: 27%
- View VA Appointments: 34%

HOW MUCH DO VETERANS USE IT?

- 78% have used My HealtheVet for two years or more
- 45% of My HealtheVet users access the patient portal at least once a month
- 28% of My HealtheVet users access the patient portal at least once a week

Take control of your health TODAY!

The My HealtheVet portal provides tools to veterans to manage their health and track their care. In this edition, we've included data from the My HealtheVet site visitors who navigated 4 or more pages during their visit. The report is based on a random sample of visitors who visited the My HealtheVet website and used the site for at least one month. The data collected from October 1 to December 31, 2015, was provided by ForeSee Results, a leading provider of customer experience analytics.