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# My HealtheVet VA Blue Button Report User Guide





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## My HealtheVet VA Blue Button Reports – Feature Overview

With My HealtheVet VA Blue Button lets you view, print, download, and save your available VA health information. VA Blue Button is secure. It is available anywhere with Internet.

You access specific VA Blue Button features based on your My HealtheVet account type.

Both <u>Basic</u> and <u>Premium</u> account users can access the VA Blue Button feature. To view information from your VA health record or Department of Defense (DoD), you need to have a **Premium** HealtheVet account.

VA laboratory results are available to you 36 hours after the laboratory analysis is finalized. Your VA provider may need additional time to review the results after they are avalale.

**NOTE:** You can get your COVID-19 test results right away after they are finalized. When you look at your test results, please keep in mind that not all test results outside the reference range are clinically important. You might know the results of a test before your doctor does. Your doctor will look over the results of your tests and may call you with more information. If you have questions, please call your provider or team or send them a message.

You can download your My HealtheVet data to a computer or a mobile device.

You can get your VA Blue Button information in two file formats. You can download it in a format that is easy to read and print (.pdf file) or a simple text format (.txt file).

If you print or download anything from the website (like lab results), you will need to take responsibility for protecting that information. <u>Get tips for protecting your personal health information</u>.

## **Download Your Selected Data**

Information from the VA Electronic Health Record (EHR) is labeled as VA.

**NOTE:** Some information that comes from your VA health record may not be presented right away in My HealtheVet or your VA Health Summary. This is because your information may first need to be reviewed by a member of your VA health care team. The information below gives you the length of time until your VA information is available for display in your VA Blue Button report.

A <u>Basic</u> account includes the following types of health information (Table 1):

Table 1: Basic	
Health Information	Data Source
Activity Journal	Self-Reported
Allergies	Self-Reported
Demographics	Self-Reported
Family Health History	Self-Reported
Food Journal	Self-Reported
Health Care Providers	Self-Reported
Health Insurance	Self-Reported
Immunizations	Self-Reported
Labs and Tests	Self-Reported
Medical Events	Self-Reported
Medications and Supplements	Self-Reported
Military Health History	Self-Reported
My Goals (Current Goals and Completed Goals)	Self-Reported
Treatment Facilities	Self-Reported
Vitals and Readings	Self-Reported

If you have a <u>Premium</u> account, it includes all the features of a <u>Basic</u> account in addition to the following information (Table ):

Health Information	Data Source
VA Admissions and Discharges Summaries – (Discharge summaries are available 36 hours after they are completed). The included discharge summaries are from the last 18 months and include a maximum of the 2 most recent notes. The data comes from all VA treatment facilities.	VA EHR
VA Appointments (future) – This section includes up to a maximum of 20 appointments scheduled over the next 6 months. Some types of appointments may not be included. Contact the VA health care team if there are questions.	VA EHR
VA Appointments (past) – Limited to past 2 years.	VA EHR
VA Demographics – Includes Name, Date of Birth (DOB), Gender, Address, Marital Status, Religious Affiliation, Race, Ethnicity, Language(s), and Preferred Language.	VA EHR
VA Electrocardiogram (EKG) - VA Electrocardiogram (EKG) dates are no longer updated. You may continue to view your historical EKG dates.	VA EHR
VA Immunizations – This section includes immunizations on record with VA for the patient. The data comes from all VA treatment facilities. A reaction to an immunization may also be reported in the Allergy section.	VA EHR
VA Allergies and Adverse Reactons – This section includes allergies on record with VA for the patient. The data comes from all VA treatment facilities. It does not list allergies that were removed or entered in error. Some allergies may also be reported in the Immunization section.	VA EHR
VA Medications History – This section includes: 1) prescriptions processed by a VA pharmacy in the last 15 months, and 2) all medications recorded in the VA medical record as "non-VA medications." If you select this, your VA Blue Button automatically also includes VA Allergies and Adverse Reactions, and Self-Reported Allergies.	

Table 2: Premium Account Information

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VA Laboratory Results – The included Chemistry/Hematology results are from the last 24 months, are available 36 hours after verification, and include a maximum of the 10 most recent sets of tests. The data comes from all VA treatment facilities. COVID-19 results are available immediately.	VA EHR
VA Pathology Reports –The included Pathology reports are available 36 hours after completion, and include a maximum of the 5 most recent reports. The data comes from all VA treatment facilities.	VA EHR
VA Radiology Reports – VA Radiology reports are available 36 hours after they have been completed. Some studies done at a non-VA facility may not be available or they may not necessarily include an interpretation.	VA EHR
VA Problem List – Your VA Problem List contains active health problems your VA providers are helping you to manage. This information is available 36 hours after it has been entered. It may not contain active problems managed by non-VA health care providers.	VA EHR
VA Notes written from January 1, 2013 forward are available 36 hours after they have been completed and signed by all required members of your VA health care team.	VA EHR
VA Vitals and Readings – Include vital signs and certain health measures (or readings).	
VA Wellness Reminders – VA Wellness Reminders are no longer updated. Historical wellness reminders may be displayed by downloading your Blue Button report.	VA EHR

# **Getting Started with VA Blue Button**

## Step 1 – Sign in to My HealtheVet

1) Select the **Sign in** button, or the **Register** button to create a Premium account.



2) Sign in to your My HealtheVet account using a VA-accepted sign in partner such as Login.gov.

## Step 2 – Access VA Blue Button Reports

After you sign in, there are three ways you can access the VA Blue Button:

- 1) Select **Download My Data** from the **Personal Information** tab, or
- 2) Select Blue Button Medical Reports from the dashboard, or
- 3) Select **Health Records** from the dashboard.

me 🗸	Personal Information	Pharmacy ~	Get Care 🛩	Track Health	n ∽ Research Health ∽	MHV Communit	y Secure Hessaging V	
	Personal Information My Profile	F					(*	Log Ou
D Ne Yoi Vis	Download My Data Change Password In Case of Emergency My Account Health Information Card	ieVet Tra of it may b <u>entportal.</u>	nsitioning e managed o myhealth.va,	to <b>My VA He</b> n My VA Health <u>soví</u>	e <b>alth</b> h. <u>Learn more</u> about the	steps you may nee	ad to complete.	
Ph Refill V.	My Links Pay or Receive Funds	Maria Aria Maria Mari Maria Maria Mari	pointmer v VA Appoint	n <u>ts</u> ments	Messages	8	Health Records Blue Button Medical Report	orts
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ledicat	ions Lists	VA Facil	ity Locator		Manage Folders		Electronic Sharing Option	05
lesour	rces							
ම <u>Bene</u>	fits		Vete	rans Health	Library	m Comm	unity	
	at the life		X Heal	thy Living		R Whole	Health	

- 4) When the **Health Records** tab on the dashboard is selected, the system takes you to the **Select Type of Report** page.
- 5) Select VA Blue Button Report.



## Step 3 – Create Your VA Blue Button Report

The VA Blue Button **Download My Selected Data** page lets you choose what type of information you want to include in your report. There are two ways you can customize your report on the Download My Selected Data page. This can be done by selecting the **Date Range** and **Types of Information** you would like to view.

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Customizing your data is based on your account type and the type of information available.

## Step 4 – Customize Your Report (Basic Account)

The My HealtheVet Basic account provides the following types of information. You can choose the kind of self-reported information to include in the Blue Button Report.

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#### Select Types of Information

Select Types of III	ormation
Information that you ha Reported'. Information f 'VA'.	ve entered into My HealtheVet is labeled as 'Self- rom the VA Electronic Health Record is labeled as
	<ul> <li>Select the types of information to include</li> <li>All Types of Information</li> </ul>
Medications (automatically includes Allergy information)	VA Medication History  Medications and Supplements, Self-Reported  All of the above
Labs and Tests	Labs and Tests, Self-Reported
Allergies	<ul> <li>VA Allergies</li> <li>Allergies, Self-Reported</li> <li>All of the above</li> </ul>
Immunizations	Immunizations, Self-Reported
Vitals and Readings	□ Vitals and Readings, Self-Reported
Self-Reported Health History	Medical Events, Self-Reported Family Health History, Self-Reported Military Health History, Self-Reported Treatment Facilities, Self-Reported Health Care Providers, Self-Reported All of the above
Food and Activity Journals	<ul> <li>Activity Journal, Self-Reported</li> <li>Food Journal, Self-Reported</li> <li>All of the above</li> </ul>
Goals	My Goals: Current Goals, Self-Reported My Goals: Completed Goals, Self-Reported All of the above
Demographics and Health Insurance	Demographics, Self-Reported     Health Insurance, Self-Reported

All of the above

## **Step 4 – Customize Your Report (Premium Account):**

My HealtheVet Premium Account provides the following Types of Information. You can choose the self-reported information or information from your medical records to include in your Blue Button Report.

2 Select Type	es of Information
Information the Reported'. Info 'VA'.	at you have entered into My HealtheVet is labeled as 'Self- rmation from the VA Electronic Health Record is labeled as
	Select the types of information to include
	C All Types of Information
Appointments	Future VA Appointments (may include Telephone, Video, In-Person Appointments)
	Past VA Appointments (limited to past 2 years)
	All of the above
Medications	VA Medication History
automatically includes	Medications and Supplements, Self-Reported
Allergy information)	All of the above
Labs and Tests	VA Laboratory Results (available 36 hours after verification; COVID-19 results available immediately after receipt by VA)
	VA Pathology Reports
	(available 36 hours after completion)
	VA Radiology Reports
	VA Electrocardiogram (EKG) Historical Dates (EKG dates are no ionger updates). You may continue to view your historical EKG dates.)
	Labs and Tests, Self-Reported
	All of the above

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VA Electronic Health Record History and Wellness Reminders	<ul> <li>VA Problem List         <ul> <li>(available 36 hours after entry)</li> <li>VA Admissions and Discharges             <ul></ul></li></ul></li></ul>
Allergies	<ul> <li>VA Allergies</li> <li>Allergies, Self-Reported</li> <li>All of the above</li> </ul>
Immunizations	<ul> <li>VA Immunizations</li> <li>Immunizations, Self-Reported</li> <li>All of the above</li> </ul>
Vitals and Readings	<ul> <li>VA Vitals and Readings</li> <li>Vitals and Readings, Self-Reported</li> <li>All of the above</li> </ul>
Self-Reported Health History	Medical Events, Self-Reported Family Health History, Self-Reported Military Health History, Self-Reported Treatment Facilities, Self-Reported Health Care Providers, Self-Reported All of the above
Food and Activity Journals	<ul> <li>Activity Journal, Self-Reported</li> <li>Food Journal, Self-Reported</li> <li>All of the above</li> </ul>
Goals	My Goals: Current Goals, Self-Reported My Goals: Completed Goals, Self-Reported All of the above
Demographics and Health Insurance	<ul> <li>VA Demographics (Demographic information from VA Treating Facilities in the last 3 years)</li> <li>Demographics, Self-Reported</li> <li>Health Insurance, Self-Reported</li> <li>All of the above</li> </ul>
Department of Defense Information	Department of Defense Military Service Information

1) After your choices are made, select **Submit**.



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My HealtheVet Help Desk 1-877-327-0022 (TTY 800-877-8339) Monday-Friday, from 7:00 am-7:00 pm (Central Time)

## Step 5 – View the Results of Your Customized Report

When you select the **Submit** button it brings you to the **My Download Results** page. This page gives you a table displaying the results of your download request:

			U VA E	Blue Button User Guide
▲ Your rep	oort is ready below.			
Some inform	ation was not able to be updated today:			
<ul> <li>Departme</li> </ul>	nt of Defense Military Service Information			
<ul> <li>VA Appoin</li> </ul>	tments			
	dental second and a solution of the second			
If you procee	ed with your download while updates are in progres	s, you may	not	
If you procee get the most	current information. <u>Updates are done once a day</u>	s, you may	not	
If you procee get the most	a with your download while updates are in progres current information. <u>Updates are done once a day</u>	s, you may		
If you procee get the most Personal He	a with your download while updates are in progres current information. <u>Updates are done once a day</u>	GPSYS	ASYNCTWO	)
ersonal He	a with your download while updates are in progres current information. <u>Updates are done once a day</u> alth Information of KARSYN	GPSYS	SASYNCTWO	0
If you procee get the most Personal He POWNLOAD	a with your download while updates are in progres current information. <u>Updates are done once a day</u> alth Information of KARSYN YOUR DATA File Name	G <b>PSYS</b> File Size	ASYNCTWO Request Date	D I want to
If you procee get the most Personal He POWNLOAD	a with your download while updates are in progres current information. <u>Updates are done once a day</u> Calth Information of KARSYN VOUR DATA File Name https://www.gPSYSASYNCTWO_20220518_0600.pdf	GPSYS File Size 141 KB	Request Date	D I want to
If you procee get the most Personal He POWNLOAD File Contents Selected Health Data	a with your download while updates are in progres current information. <u>Updates are done once a day</u> Court DATA File Name Mhv_GPSYSASYNCTWO_20220518_0600.pdf	GPSYS File Size 141 KB	ASYNCTW( Request Date 18 May 2022 @ 0600	D I want to View Download
If you procee get the most Personal He POWNLOAD File Contents Selected Health Data	a with your download while updates are in progres current information. <u>Updates are done once a day</u> alth Information of KARSYN VOUR DATA File Name mhv_GPSYSASYNCTWO_20220518_0600.pdf	GPSYS File Size 141 KB	ASYNCTW( Request Date 18 May 2022 @ 0600	D I want to View Download PDF
If you proces get the most Personal He DOWNLOAD Y File Contents Selected Health Data	a with your download while updates are in progres         current information. Updates are done once a day         alth Information of KARSYN         YOUR DATA         File Name         mhv_GPSYSASYNCTWO_20220518_0600.pdf         mhv_GPSYSASYNCTWO_20220518_0600.bdf	GPSYS File Size 141 KB 23 KB	Request Date 18 May 2022 @ 18 May 2022 @	D I want to View Download PDF View

**NOTE**: When the status is **Updates in Progress**, you can still download your file, but it may not contain the most up-to-date information. So, you may want to come back later in the day to download an updated file.

### **Step 6 – Download Your Health Information to a File**

You have two file format options you can choose from to download and save your information (view illustration below). Select either:

(1) **Download PDF** file for a format that is easy to read and print (PDF file)



#### (2) **Download TXT** file for a simple text format (.txt file)



## Step 7 – View/Print Your Health Information

Select the **View** button. This allows you to view the health information you selected. From this page, you may also print a copy of your information.

(1) To print PDF file, hover the mouse pointer over the word CONFIDENTIAL. Select the printer icon.

Blue Button Download My Data ®
Personal Health Information of MARK Elephant MHVDAYMARK
Print Done
Produced by the VA Blue Button (v12.10) 24 Aug 2017 § 1113
This summary is a copy of information from your My HealtheVet Personal Health Record. Your summary may include:
- information t you tered lf rened
- your mili vy servi A form A fr he par hn of det se (DoD).
your Personal R. the un sa v st e ath the . Cos at your
health care tear if and a st at it in heal infos tion. ***
Key: Double water () mean onere is no information to anaplay.
Name: MHVDAYMARK, MARK Elephant Date of Birth: 01 Sep 1955
DOWNLOAD REQUEST SUMMARY
System Request Date/Time: 24 Aug 2017 @ 1113

(2) **To print Text** file, select the **Print** button and follow the prompts.



# Where to Find Help

## Frequently Asked Questions, Help and Contact My HealtheVet

(1) Select **FAQ** to go to **Frequently Asked Questions** and read answers to commonly asked questions about VA Blue Button.

(2) Select **Help & User Guides** for general guidance on using My HealtheVet and User Guides for My HealtheVet features.

(3) Contact the My HealtheVet Help Desk if you have questions or need assistance.

